



Heartland Human Care Services, Inc.

Refugee & Immigrant Community Services Youth & Family Services Intern

Reports to: Associate Director, Refugee Family Services

Heartland Alliance for Human Needs & Human Rights helps people living in poverty or in danger to improve their lives and realize their human rights. For more than 120 years, Heartland Alliance has provided hope, opportunity, and solutions—through both services and advocacy. Our work spans across four key areas [housing, health care, legal protections, and economic opportunity], creating paths from crisis to stability and on to success.

Heartland's Refugee Youth & Family Services provides support to refugee families and their children through cultural orientation, academic support, social activities and prevention education. It also provides services designed to integrate refugee youth into the mainstream community. RICS annually resettles more than 150 individuals in Chicago from places like Burma, Burundi, Democratic Republic of Congo, Congo-Brazzaville, Cuba, Eritrea, Ethiopia, Liberia, Sierra Leone, Somalia, Sudan, & Uzbekistan. RICS serves an additional 500 refugees through a variety of services including cultural orientation, adjustment counseling, employment, job readiness and placement services, as well as medical case management, family literacy, and English language training for adults.

We are searching for an unpaid intern to work in our Youth & Family Services Program.

Skill Outcomes& Responsibilities for this position include:

- Provide tutoring assistance to refugee youth and implement age-appropriate educational activities.
- Offer staff support for program issues and secure resources for educational enhancement.
- Facilitate outreach between refugee youth, their peers, and the community.
- Develop curriculum for prevention education program.
- Coordinate data collection for monthly reports to remain in compliance with funding requirements.
- Update community partners about progress achieved in classes.
- Assist with escorting students from school to after school program locations and to their homes.
- Minimum of 16 hours per week availability (including some evening hours), minimum three month commitment.

Qualifications:

- Excellent communication and organizational skills.
- Interest in working with refugees in a multi-cultural, multi-lingual, and multi-ethnic environment.
- Patience and flexibility.
- Computer proficiency.
- Language proficiency in Amharic, Arabic, Burmese, French, Kirundi, Kinyarwanda, Polish, Russian, Somali, Spanish, Swahili, Turkish, and/or Uzbek is preferred, but not required.

Internship may be shortened or lengthened depending on student's schedule.

For more information regarding the program and/or the application process, please contact:

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